

# PRODESIGN

TECHNICAL CONSULTANCY SERVICES

Consultation. Design. Support.

# WE'RE HERE FOR YOU

At Optoma, we benchmark our success on the outcome of our customers' projects, not the products themselves.

We recognise the demand for complete support on all aspects of your commercial display systems. Out of this knowledge, ProDesign technical consultancy services was created to support you with every part of your project.

Whether an AV newcomer or technology veteran, our dedicated in-house technical team will be with you every step of the way, from the initial design and planning right through to commissioning and beyond.

YOUR  
JOURNEY  
STARTS  
HERE



The Emirates  
Spinnaker Tower  
Entrance

In partnership with  
Heritage Interactive



360° projection at the  
Houses of Parliament

In partnership with  
Electrosonic

As an industry-leading provider of display systems, we offer:

- **Partnerships with leading businesses** that help you achieve your project goals.
- **Excellent lead times.** Local shipping from Optoma's European warehouses. Custom-built lead-times are available.
- **Efficient logistics services** support our customer base across the EMEA region by working with crucial logistics partners who specialise in the movement within the technology sector.
- **Local demonstration facilities.** We'll come to you. Arrange to see our display solutions in-person.
- **Local sales and service** provide you support from an established regional network of technicians to help you with your project specification, design and technical questions.
- **On-site services and commissioning with Optoma's ProDesign services.** An Optoma technical specialist will visit your project on-site and support the installation.
- **Superior quality control and service network,** with two-tiered QC teams both on-site at the factory and in Europe to ensure exceptional colour calibration and consistency throughout the life cycle of your displays.

# THE PRODESIGN PROCESS



## CONSULTATION

### Initial engagement

Meet with us and tell us your ideas and wants; in return, we will identify challenges and opportunities to deliver valuable solutions all within your determined budget.

### Site survey

Choose a convenient time to meet and show us the space you wish to transform.

Working alongside an integrator, we will take measurements and look at any limitations on-site to provide solutions.

We provide you with on-site product demonstrations such as shoot-outs between varying products and models, then advise you on the best solution for your location.

### Marketing / Case Studies

The Optoma in-house creative team lives and breathes technology; they especially like to capture it in its greatest glory!

All they need is some dates in the diary to come along and find out more about the project and document it for use online to get your story out there to everyone.



## DESIGN

### Content resolution and quality

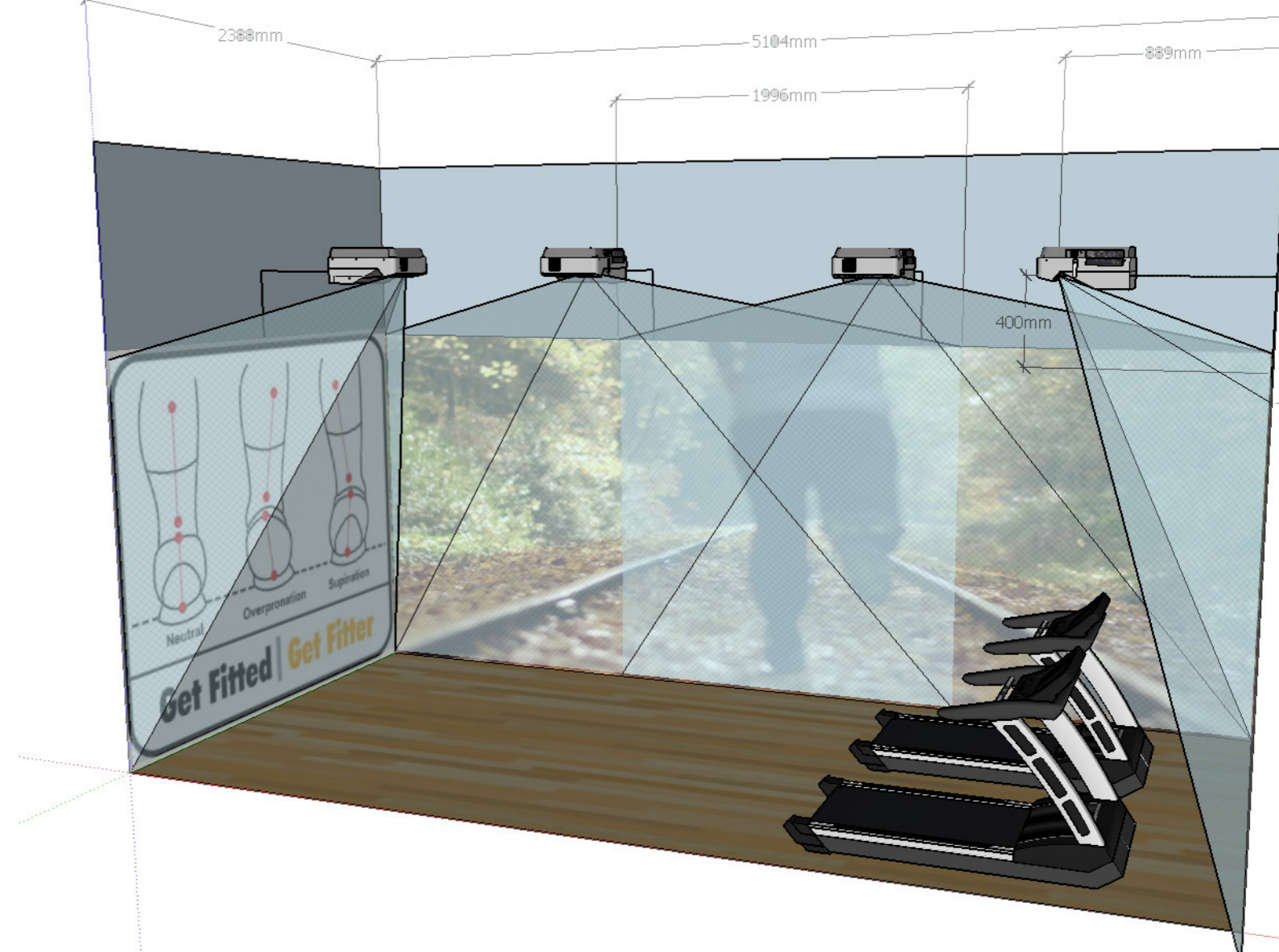
Using the site survey calculations, we can determine the content resolution for a content creator to create bespoke resolutions - ensuring the install reaches its maximum pixel potential.

### Drawings

We can provide you with all the technical documentation you need, including inspecting floorplans and replicating the environment in 3D CAD software to create stills and videos of your project.

### Project pricing support

Pay in your local currency with flexible payment terms due to working with a European based company.



## SUPPORT

### On-site commissioning and support

We come and support to ensure content is running precisely and that the technology is working to its full potential.

### Training

Learn everything you need to know about installing, operating, servicing and maintaining your Optoma products with free online and in-person training.

### Logistics

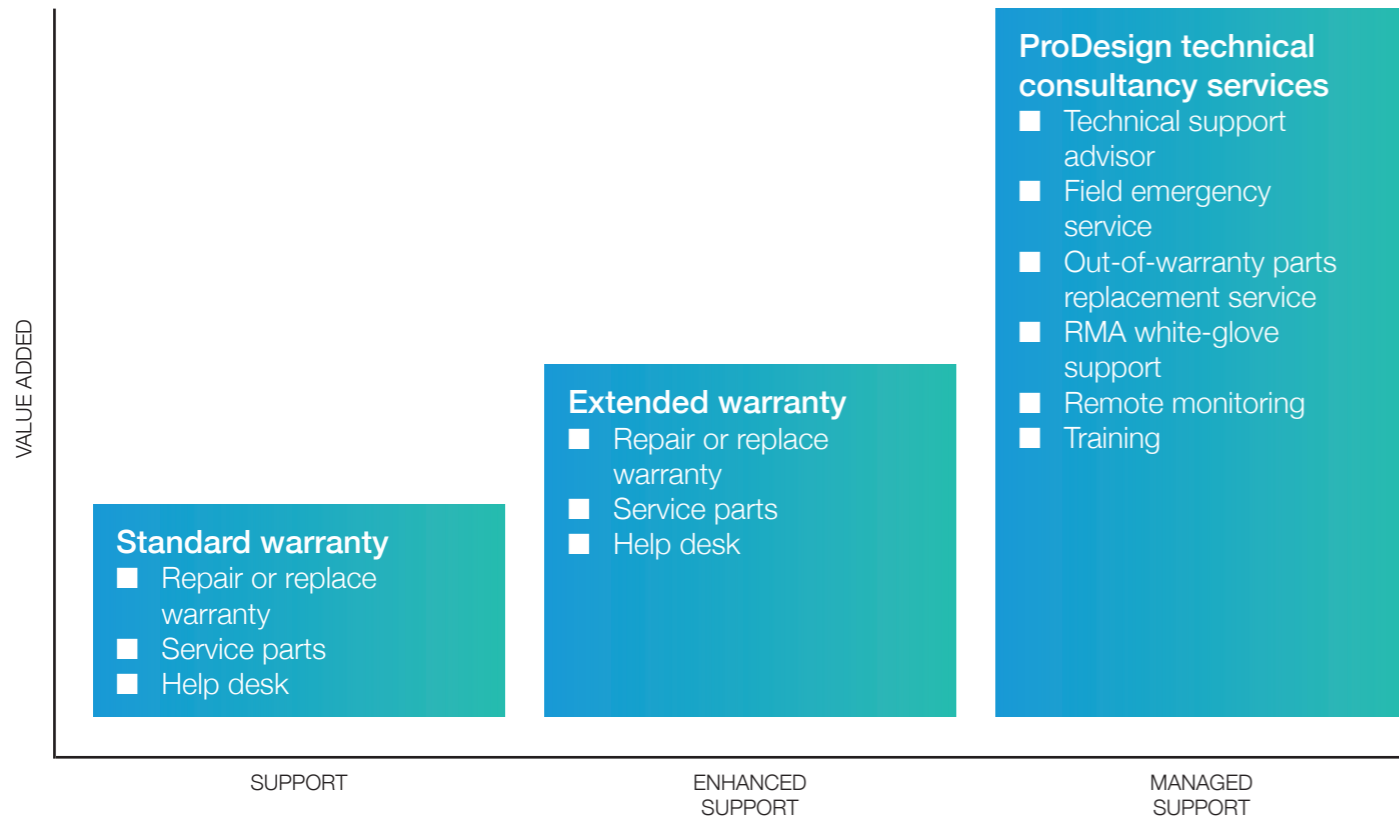
Trust that you're getting an excellent standard of quality with pre-checked solutions both factory side and within the EMEA logistics hub.

### Remote support

- Direct line help desk
- Remote system diagnosis with a secure connection

ProDesign guarantees that your visual project will reach its maximum pixel potential.

# WARRANTIES TAILORED TO YOU



LET'S GET THE  
**CONVERSATION STARTED**

Contact us today  
**Telephone:** 01923 691 800  
**Email:** [prodesign@optoma.co.uk](mailto:prodesign@optoma.co.uk)



 **Optoma** | Experience more

[optoma.co.uk](http://optoma.co.uk)